

Portable Audio Baby Monitor with Travel Pouch

Model: PIP12 TRAVEL



Quick Start Guide

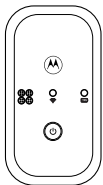
Important Notes:

- Charge PIP12 TRAVEL for 16 hours before use.
- During charging, the baby unit and the parent unit should be separated and not be magnetically attached. Otherwise, they will not charge.
- Batteries are required to be installed in your PIP12 TRAVEL even when it is powered with the AC power adapters.

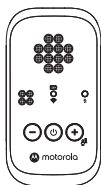
1. Welcome

This booklet provides you the quick start information of your PIP12 TRAVEL. For a full explanation of all features, download the user guide from motorolanursery.com.

2. Contents inside the box



Baby unit



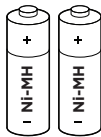
Parent unit



Pouch



USB-C power adapter
with cable x 2



Rechargeable Ni-MH
AAA battery cell x 4



Quick Start Guide

Note

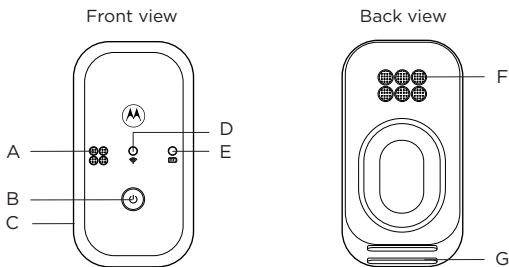
The baby and parent units are attached to each other with magnets. Detach them before first use.

Need help?

If you have problems setting up or using your PIP12 TRAVEL, please contact Customer Services at motorolanursery.com/support or +1-800-763-2207 (United States and Canada).

3. At a glance

Baby unit



A Microphone

B Power button

Press and hold to turn the baby unit on or off.

C Power jack

D Power / Linking LED indicator

It lights up in green when powered on.

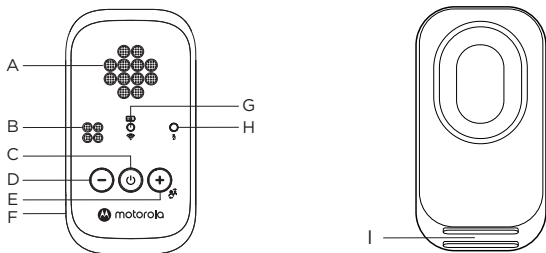
E Battery charging LED indicator

- When the baby unit is powered off and has the power jack plugged in, it lights up in red when the batteries are charging and it flashes red when the batteries are not installed. It turns dim when the batteries are fully charged.
- When the baby unit is powered on and has not the power jack plugged in, it flashes red when the battery level is low.
- When the baby unit is powered on and has the power jack plugged in, the batteries are charging but it will be off in order not to disturb your babies during bed time. (Note: the baby unit is required to have batteries installed even when it is powered by the AC power adapters.)

F Speaker

G Battery compartment

Parent unit



A Speaker

B Microphone

C Power button

Press and hold to turn the parent unit on or off.

D Volume down / Mute

Press to decrease the speaker volume. Press and hold to mute the speaker.

E Volume up / Talk back

- Press to increase the speaker volume.
- Press and hold to speak to your baby. When the power LED indicator flashes green, speak to your baby through the microphone of the parent unit. Release the button when you finish speaking.

F Power jack

G Power / battery charging / Linking LED indicator

- It lights up in red first and becomes green when powered on.
- It flashes green when the parent and baby units are not linked with each other.
- When the parent unit is powered off and has the power jack plugged in, it lights up in red when the batteries are charging and it flashes red when the batteries are not installed. It turns dim when the batteries are fully charged.
- When the parent unit is powered on and has not the power jack plugged in, it flashes red when the battery level is low.
- When the parent unit is powered on and has the power jack plugged in, it is green and the batteries keep charging. (Note: the parent unit is required to have batteries installed even when it is powered by the AC power adapters.)

H Mute / Sound alert LED indicator

It lights up in red when the speaker is muted. Then it flashes red when a loud sound is detected by the baby unit.

I Battery compartment

4. Connect and charge

WARNING

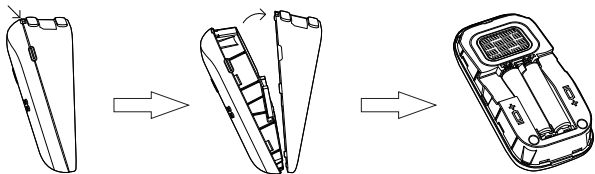
- Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH rechargeable batteries) supplied with your PIP12 TRAVEL.
- Strangulation Hazard. Children have STRANGLED in cords. Keep adapter cords out of the reach of children (more than 1 metre away). Never use extension cords with AC adapters. Only use the AC adapters provided.

Note

When charging the batteries for the first time, charge for at least 16 hours continuously. After charging for the first time, subsequent charging time is about 8 to 10 hours a day. Fully charged batteries should give up to 10 hours usage time.

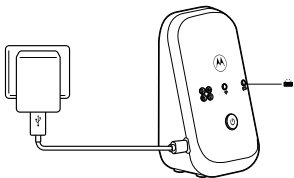
Baby unit

Install batteries



1. Lift up the battery cover to remove it from the baby unit.
2. Insert the rechargeable Ni-MH battery cells supplied. Note the '+' and '-' markings beside the battery compartment and insert in the correct direction.
3. Place the battery cover back into place.

Connect the baby unit



1. Plug the DC plug of the power adapter into the DC jack on the side of the baby unit and plug the other end of the AC adapter into the AC power outlet.
2. Switch on the AC power (if your AC power outlet has a switch). The battery

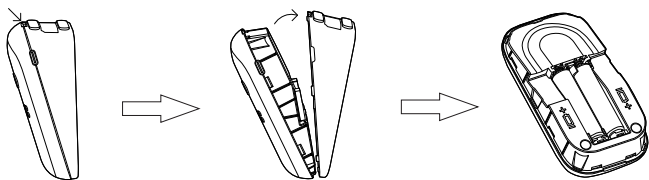
charging LED indicator lights up in red and turns dim until the batteries are fully charged when the baby unit is not powered ON.

Note

The battery charging LED indicator is OFF when turning on the power button. When disconnected from the power adapter, if it flashes red, it means the battery level is low and needs recharging.

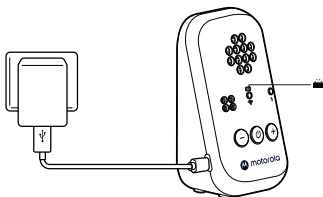
Parent unit

Install batteries



1. Lift up the battery cover to remove it from the parent unit.
2. Insert the rechargeable Ni-MH battery cells supplied. Note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
3. Place the battery cover back into place.

Connect the parent unit



1. Plug the DC plug of the power adapter into the DC jack on the side of the parent unit and plug the other end of the AC adapter into the AC power outlet.
2. Switch on the AC power (if your AC power outlet has a switch). The battery charging LED indicator lights up in red and turns dim until the batteries are fully charged when the parent unit is not powered ON.

Note

If the battery charging LED indicator flashes red when turning on the power button, it means the battery level is low and needs recharging. During charging, the parent unit and baby unit should not be attached together.

5. Before use

5.1 Intended use

Be aware that this Digital Audio Baby Monitor is only intended as an aid. It is not a substitute for responsible and proper adult supervision.

5.2 Detach and switch on the parent and baby units

The baby and parent units are attached to each other with magnets. Detach them and make sure the units are separated before powering up as they will not work when attached.

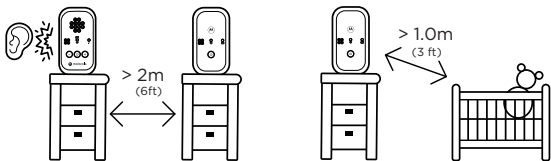


5.3 Setup location

- Do not place the baby unit or cords in the crib or within reach of the baby. The unit and cords should be more than 1 meter (3 feet) away from the baby.
- Make sure there is at least 2 meters (6 feet) between the parent and baby units to avoid audio feedback. If there is noise interference, move the baby and parent units further apart.
- Make sure the parent and baby units are not placed near other electrical equipment. Move the parent and baby units 1.5 meters (5 feet) away from other electrical equipment.
- If the baby unit has lost its link with the parent unit, the linking LED indicator on the parent unit flashes green. Move the baby unit closer to the parent unit.

5.4 Operating range

The digital audio baby monitor has a range of up to 450 metres (1500 feet) outdoors when there is a clear line of sight between the baby and parent units. Any obstruction between the units will reduce the range significantly.





5.5 Check the microphone and speaker



- Speak into the microphone of the baby unit. You should be able to hear the sound from the parent's unit.
- Adjust the speaker volume of the parent unit to the desired volume when necessary.

6. Using the digital audio baby monitor

6.1 Turn the baby unit on / off

- Press and hold  on the baby unit to turn it on. The power / linking LED indicator lights up in green.
- Press and hold  on the baby unit again to turn it off. The power / linking LED indicator will turn off.

6.2 Turn the parent unit on / off

- Press and hold  on the parent unit to turn it on. The power / linking LED indicator lights up in red first and becomes green.
- Press and hold  on the parent unit again to turn it off. You will hear a beep sound. The power / linking LED indicator will turn off.

Notes

- If you place the parent and baby units too close together, you may hear a high pitched noise. Move the units further apart or decrease the volume of the parent unit.
- If the power / linking LED indicator flashes on the parent unit, they are not linked to each other. Make sure both units are powered on, and the distance between the parent and baby units is within the operating range.

6.3 Adjust the speaker volume on the parent unit

Press **+** or **-** to increase or decrease the volume. It has 5 volume levels and mute.

6.4 Mute the speaker

Press **-** continuously until the volume level changes to mute or press and hold **-** to mute the speaker. The mute / sound alert LED indicator on the parent unit will light up in red. You can unmute it by pressing **+** and the LED turns OFF.

6.5 Sound alert

When the speaker of the parent unit is muted and a loud sound is detected by the baby unit, the mute / sound alert LED indicator will flash red.

6.6 Talk back


Press and hold **+** on the parent unit. When the power LED indicator flashes green, speak to your baby through the microphone of the parent unit. Release the button when you finish speaking.

7. Help

The power / linking LED Indicator on the parent unit does not turn on.

- Check whether the parent unit is powered on.
- Check whether the batteries are correctly installed and not drained.
- Connect the parent unit to the power supply to recharge it.

The power / linking LED indicator on the parent unit flashes.

- The parent unit and the baby unit may be out of range with each other. Reduce the distance between the units. Make sure the distance between the parent unit and baby unit is within the operating range.
- The baby unit may be powered off. Press and hold  on the baby unit to power it on.

Unable to hear the sound or baby cry from the parent unit.

- The volume level in the parent unit may be set too low. Increase the volume level of the parent unit. Refer to **section 6.3** for volume level settings.
- The parent unit and the baby unit may be out of range with each other. Make sure the distance between the parent unit and baby unit is within the operating range.

The Digital Audio Baby Monitor system produces a high-pitched noise.

- The parent unit and the baby unit are too close with each other. Move the baby and parent units further apart. Make sure the distance between the parent unit and baby unit is within the operating range.
- The speaker volume of the parent unit may be set too high. Decrease the volume of the parent unit. Refer to **section 6.3** for volume level settings.

Powered by non-rechargeable batteries.

If for any reason the Ni-MH batteries are lost and you would like to use the baby monitor, you can install AAA size non-rechargeable batteries, such as alkaline batteries, to power your baby monitor. In this case, make sure the AC power adapters are not connected to the units for charging.

For more support, you can reach us at: motorolanursery.com/support or +1-800-763-2207 (United States and Canada).

8. General information

Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R.China (“MZGW”).

What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product (“Product”) or certified accessory (“Accessory”) sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	Two (2) years from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from:

- Improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse;
- Contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food;
- Use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or
- Other acts which are not the fault of Motorola or MZGW are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with:

- Serial numbers or date tags that have been removed, altered or obliterated;
- Broken seals or that show evidence of tampering;
- Mismatched board serial numbers; or
- Nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at:
motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include:

- The Product or Accessory;
- The original proof of purchase (receipt) which includes the date, place and seller of the Product;
- If a warranty card was included in your box, a completed warranty card showing the serial number of the Product;
- A written description of the problem; and, most importantly;
- Your address and telephone number.

FCC and IC regulations (FCC Part 15)

This equipment has been tested and found to comply with the requirements for a Class B digital device, pursuant to Part 15 of the Federal Communications Commission (FCC) rules.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Product disposal instructions

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.



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CE Declaration

This product is in compliance with the essential requirements and other relevant provisions of the RED Directive 2014/53/EU.

UK Declaration of Conformity

Hereby, MZGW declares that this product is in compliance with the requirements for UKCA marking.

The CE and UK Declaration of Conformity can be obtained at motorolanursery.com.

For Europe and UK:

Frequency band: 1880MHz to 1900MHz

Max. transmitted power: < 24dBm

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