



motorola

VM65 CONNECT
5.0" FHD Wi-Fi® Video Baby Monitor



For:
VM65 CONNECT, VM65-2 CONNECT,
VM65-3 CONNECT, VM65-4 CONNECT

User Guide

Welcome...

to your new Motorola Wi-Fi® Video Baby Monitor!

Thank you for purchasing the Wi-Fi® Video Baby Monitor. Now you can see and hear your baby sleeping in another room or you can monitor your older children in their play room. Our Connected Baby Monitor let you see your baby from the hand-held viewer, or from your smartphone. Watch over and communicate with your baby from anywhere in the world.

Please keep your original dated sales receipt for your records. For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is not required for warranty coverage.

For questions, warranty, support or service related to the product, please contact us by visiting:

motorolanursery.com

This User's Guide has all the information you need to make the most out of your product.

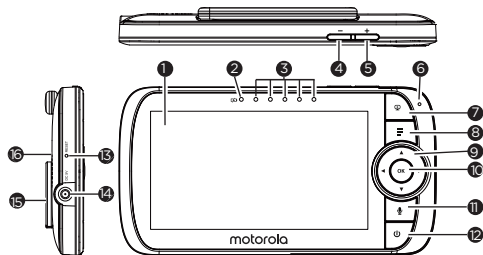
Please read the Safety Instructions on pages 8-10 before you install the unit.

Inside the Box

- 1 x Parent Unit
- 1 x Baby Unit (Wi-Fi® Camera)
- 1 x Magnetic Mount
- 1 x Power adapter for Parent Unit
- 1 x Power adapter for Baby Unit


























In multi-camera packs, you will find one or more additional Camera Units with power adapters and Magnetic mount units.

Overview of the Parent Unit

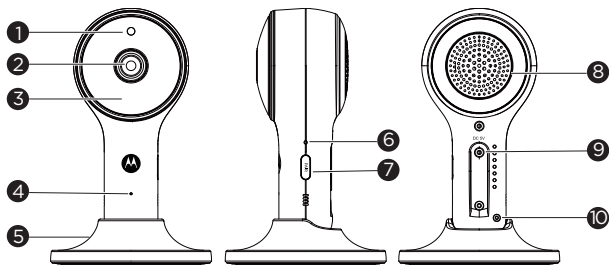


- 1. Display (LCD screen)**
- 2. Charging LED**
Blue when the AC power adapter is plugged in.
- 3. Parent Unit ON/OFF and Audio Level LEDs**
For the most left hand side LED, green when the parent unit is ON. For the others (Green, Amber, Red, Red), they are audio level LEDs.
- 4. Volume Down**
Press to decrease Volume level.
- 5. Volume Up**
Press to increase Volume level.
- 6. Microphone**
- 7. VIDEO ON/OFF button**
Press to turn the LCD screen ON/OFF (Note: audio is maintained.)
- 8. MENU button**
Press to open / close the Menu options.
- 9. Navigation button**
Move Up/Down/Right/Left menu options.
Move the image upward/downward/left/right.
- 10. OK button**
- 11. TALK button**
Press and hold to speak to your baby.
- 12. Power button**
Press and Hold to turn the Parent Unit ON/OFF.
- 13. RESET button** (recessed - use small pin)
- 14. Power Socket**
- 15. Stand**
- 16. Speaker**

Parent Unit menu icons

	Signal Level (5 Levels)
	Night Vision Mode (Video also changes to Black/White).
	Talk Mode On.
	Indicates the screen off timer is set.
	Volume Level Control (8 Levels).
	No Baby Unit detected.
	Battery Level Indication (4 Levels).
	Zoom Level Control (1X, 1.2X, 1.5X, 2X)
	LCD Brightness Level Control (8 Levels).
	Audio content Playback selection - Lullabies/Soothing Sounds  , Audio Books  , Personal Recordings  , Volume level of audio playback  .
	Alarm Setting (6h, 4h, 2h, OFF) On status bar, indicates alarm set, and when flashing, that alarm time has been reached or missed.
	Temperature scale select (°C/°F) Readings display in BLUE, but turn RED if > 29 °C / 84 °F or < 14 °C / 57 °F. Displays HH °C / °F if >36 °C / 97 °F. Displays LL °C / °F if < 1 °C / 34 °F.
	Camera Control (scan  , view  , add  , del )
	Set Screen Off Timer (Off  , 5 mins, 30 mins, 60 mins).
	View multiple cameras on screen. Available when you have more than 1 Baby Unit (Camera).
	Information of Motorola Nursery App.

Overview of Your Baby Unit



- | | |
|--|-------------------------|
| 1. Photo Sensor (Night Vision Mode) | 5. Magnetic mount |
| 2. Camera Lens | 6. Power/Link indicator |
| 3. Infrared LEDs (x 8, for night vision) | 7. PAIR button |
| 4. High Sense Microphone | 8. Speaker |
| | 9. Power Socket |
| | 10. Temperature Sensor |

Important guidelines for installing your Digital Video Baby Monitor

- To use your Baby Unit and Parent Unit together, you must be able to establish a radio link between them, and the range will be affected by environmental conditions.
- Any large metal object, like a refrigerator, a mirror, a filing cabinet, a metallic door or reinforced concrete, between the Baby Unit and Parent Unit may block the radio signal.
- The signal strength may also be reduced by other solid structures, like walls, or by radio or electrical equipment, such as TVs, computers, cordless or mobile phones, fluorescent lights or dimmer switches.
- Other 2.4GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, microwave ovens or other Baby Monitors, may cause interference with this product, so keep the Baby Monitor at least 5ft (1.5m) away from these types of product, or switch them off if they appear to be causing interference.
- If the signal is weak, try moving the Parent and/or the Baby Unit to different positions in the rooms.

Table of contents

1. Safety Instructions	8
2. Getting Started	10
2.1 Connecting the Power Supply for the Baby Unit	10
2.2 Fixing magnetic mount on the wall	10
2.3 Connecting the Power Supply of the Parent Unit.	11
2.4 Desktop Stand of the Parent Unit.....	11
2.5 Registration (Pairing).....	12
3. Using the Baby Monitor	13
3.1 Setting Up	13
3.2 Night Vision Mode.....	13
3.3 Talk Mode.....	13
3.4 Digital Pan and Tilt.....	13
3.5 Video ON/OFF	13
3.6 Temperature Display (HH °C / °F or LL °C / °F).....	14
4. Parent Unit Menu Options	14
4.1 Volume.....	14
4.2 Zoom	14
4.3 Brightness	14
4.4 Audio Playlist	14
4.4.1 Lullaby/Soothing Sounds Playback	14
4.4.2 Audio Book (English only) Playback.....	15
4.4.3 Personal Recording Playback.....	15
4.4.4 Volume Level of Audio Playback	15
4.5 Alarm.....	15
4.6 Camera Control	16
4.6.1 Add (pair) a camera.....	16
4.6.2 View a camera	16
4.6.3 Delete a camera.....	17
4.6.4 Scan camera.....	17
4.7 Temperature	18

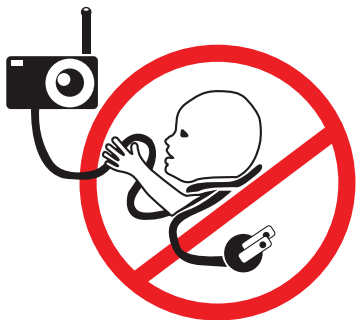
4.8 Power Saving mode.....	18
4.9 View multiple cameras on screen	18
5. Viewing the baby through your device.....	19
5.1 Minimum System Requirements	19
5.2 Connecting Devices.....	19
5.3 Setup the camera.....	20
5.4 Reset the camera.....	21
6. Help	22
7. General Information.....	24
8. Technical Specifications	29

1. Safety Instructions



WARNING:

Strangulation Hazard: Children have **STRANGLED** in cords. Keep this cord out of the reach of children (more than 3ft (1m) away). Never use extension cords with AC Adapters. Only use the AC Adapters provided.



Wi-Fi® CAMERA UNIT SET UP & USE:

- Choose a location for the Baby Unit that will provide the best view of your baby in his/her crib.
- Place the Baby Unit on a flat surface, such as a dresser, bureau or shelf, or mount the Baby Unit on a wall securely using the keyhole slots in the underside of the stand.
- NEVER place the Baby Unit or cords within the crib.

WARNING

This Baby Monitor is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User's Guide, safe to use. Therefore, always read the instructions in this User's Guide carefully before using the device.

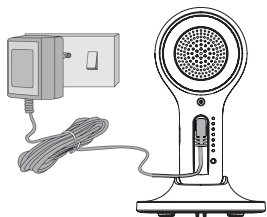
- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Do not allow children to play with it.
- This Baby Monitor is not a substitute for responsible adult supervision.
- Keep this User's Guide for future reference.
- Keep the cords out of reach of children.
- Do not cover the Baby Monitor with a towel or blanket.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- Do not use the Baby Monitor in damp areas or close to water.
- Do not install the Baby Monitor in extreme cold or heat, direct sunlight, or close to a heat source.
- Only use the chargers and power adapters provided. Do not use other chargers or power adapters as this may damage the device and battery pack.
- Do not touch the plug contacts with sharp or metal objects.
- Connect the power adapters to easily accessible electrical sockets.

CAUTION

There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to their instructions. Use only the rechargeable battery pack with rating: 3.8V 2000mAh.

2. Getting Started

2.1 Connecting the Power Supply for the Baby Unit

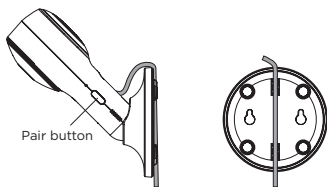


- Insert the DC plug of the power adapter into the DC socket on the back of the Baby Unit.
- Connect the other end of the power adapter to a suitable electrical outlet.
- The baby unit turns on and the power indicator lights in Blue colour.

Note

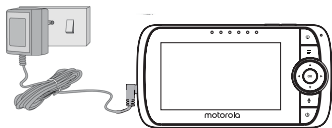
Only use the supplied power adapter (DC5V/1000mA).


2.2 Fixing magnetic mount on the wall




- Mark the position of the screw holes on the wall.
- Install wall anchors (Not provided) suitable for the wall type and mounting screws if needed.
- Fasten the mounting screws (Not provided) on the wall.
- Position the cable behind the base as the picture shown before hooking the base on the wall.

2.3 Connecting the Power Supply of the Parent Unit.



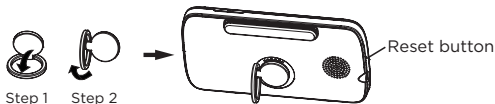
- Connect the small plug of the power adapter to the parent unit and the other end to the electrical outlet. Only use the enclosed adapter (5VDC/1000mA).
- Press and hold the POWER button  to turn it ON.

NOTE

- A rechargeable battery (Lithium ion battery 2000mAh) inside the Parent Unit allows you to move it without losing the link and picture from the Baby Unit. The battery provides up to 5 hours operation of the Parent Unit. We recommend charging for at least 16 hours before first use, and when the Parent Unit indicates the battery is low.
- When the battery is low, the battery icon  turns RED, and the Parent Unit will beep every 15 seconds. The battery needs to be recharged; it will take 16 hours to charge fully.

2.4 Desktop Stand of the Parent Unit

- Flip out the stand on the back of the Parent Unit
- Recommend to rotate it by 90 degree to set up the desktop stand.



2.5 Registration (Pairing)

The Baby Monitor is pre-registered to your Parent Unit. You do not need to register it again unless the Baby Unit loses its link with the Parent Unit.

To re-register your Baby Unit, or register a new Baby Unit, follow the procedures below:

1. Press the **≡** button and the menu bar will pop up.
2. Press the **◀** LEFT button or **▶** RIGHT button until **📍** is highlighted, and the **✕** del/ **+** add/ **👁** view/ **📷** scan menu will pop up.
3. Press the **▲** UP button or **▼** DOWN button to select **+** add, and press the **OK** button to confirm.
4. Camera ***1** / **2** / **3** / **4** will pop up. Press the **▲** UP button or **▼** DOWN button to select the desired Camera, and press the **OK** button to start searching for a camera unit.

***Note:** If a camera is currently paired with the Parent Unit, its camera location (with a * against it) cannot be selected for a new registration.*

5. Press and hold the **PAIR** button on the underside of the Baby Unit until the Parent Unit finds the camera, beeps and **PAIR OK** appears on the screen. The video from the camera will then appear.

NOTE

A camera can only be registered to one Parent Unit at any one time.

3. Using the Baby Monitor


3.1 Setting Up

Place the Baby Unit in a convenient location (e.g. on a table) and point the camera lens towards the area you want to monitor. Adjust the angle of the Baby Unit's camera until you are satisfied with the image shown on the Parent Unit.

NOTE

Do not place the Baby Unit within the baby's reach! If there is interference with the picture or sound, try moving the units to different locations, and ensure they are not close to other electrical equipment.

3.2 Night Vision Mode

The Baby Unit has 8 high-intensity infrared LEDs for picking up clear images in the dark. When the built-in photo sensor on the top of the Unit detects a low level of ambient light, the LEDs will automatically activate and the screen on the Parent Unit will display in black and white. The  icon will be displayed at the top of the screen.





3.3 Talk Mode

Press and hold the TALK button  on the Parent Unit to talk to your baby through the Baby Unit's loudspeaker.


The  icon will be displayed at the top of the LCD screen.

3.4 Digital Pan and Tilt

The camera image can be remotely controlled from the Parent Unit when in a camera viewing mode.

1. Press the  UP button or  DOWN button to move the image from Camera Unit upward or downward.
2. Press the  LEFT button or  RIGHT button move the image from Camera Unit towards the left or right.

3.5 Video ON/OFF

Press  VIDEO On/Off button to turn the LCD screen on or off, whilst still leaving the audio monitor on.


3.6 Temperature Display (HH °C / °F or LL °C / °F)

The temperature reading from the temperature sensor at the back of the Baby Unit will be displayed at the top of the LCD screen. The readings will turn RED if the temperature goes above 29°C / 84°F or below 14°C / 57°F. The reading will change to HH °C / °F if the temperature goes above 36°C / 97°F. The reading will change to LL °C / °F if the temperature goes below 1°C / 34°F.




4. Parent Unit Menu Options

4.1 Volume







Press the Volume button + or - to adjust the volume level.

The  icon will pop up and you can select the desired volume from level 0-8. (The default volume level setting is level 4, and level 0 is OFF.)

4.2 Zoom

1. Press the  button and the menu bar will pop up with highlighted.
2. Press the  UP button or  DOWN button to select **1X**, **1.2X**, **1.5X** or **2X** zoom. (The default setting is **1X**.)



4.3 Brightness


1. Press the  button and the menu bar will pop up.
2. Press the  LEFT button or  RIGHT button until  is highlighted.
3. Press the  UP button or  DOWN button to select the desired brightness from level 1 - 8. (The default brightness is level 4.)

4.4 Audio Playlist




You can playback audio content - Lullabies, Soothing Sounds and Audio Book (English only) on the Baby Unit. The audio content can be downloaded and stored in the Baby Unit via Motorola Nursery App. You have 10 preloaded lullabies/soothing sounds and 10 audio books in the Baby Unit.

4.4.1 Lullaby/Soothing Sounds Playback

1. Tap on  button then Scroll Left/Right to select  option at the menu bar.




-
2. Scroll ▲ Up or ▼ Down to select  then confirm with **OK** button.
 3. Press ▲ UP button or ▼ DOWN button to view the desired Lullaby/Soothing Sounds. The song names appear on the screen.
 4. Press **OK** button to play the selection.

4.4.2 Audio Book (English only) Playback




1. Tap on  button then Scroll Left/Right to select  option at the menu bar.
2. Scroll ▲ Up or ▼ Down to select  then confirm with **OK** button.
3. Press ▲ UP button or ▼ DOWN button to view the desired Audio Book. The book titles appear on the screen.
4. Press **OK** button to play the selection.

4.4.3 Personal Recording Playback



The unit allows playback your personal audio to soothe your baby, before playback, please record a personal audio via Motorola Nursery App.

1. Tap on  button then Scroll Left/Right to select  option at the menu bar.
2. Scroll ▲ Up or ▼ Down to select  then confirm with **OK** button.
3. Press ▲ UP button or ▼ DOWN button to view the desired personal recording.
4. Press **OK** button to play the selection to soothe your baby.

4.4.4 Volume Level of Audio Playback

1. Tap on  button then Scroll Left/Right to select  option at the menu bar.
2. Scroll ▲ Up or ▼ Down to select  then confirm with **OK** button.
3. Press ▲ UP button or ▼ DOWN button to select the volume level of audio playback.


4.5 Alarm

1. Press the  button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until is  highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select the alarm time (6h, 4h, 2h). (The default setting is Alarm **OFF**.)

-
- If an alarm time is selected, the Parent Unit will beep for about 45 seconds after every 6, 4 or 2 hour period.

4.6 Camera Control

4.6.1 Add (pair) a camera

- Press the **≡** button and the menu bar will pop up.
- Press the **◀** LEFT button or **▶** RIGHT button until  is highlighted, and the **x del/ + add/ view/ scan** menu will pop up.
- Press the **▲** UP button or **▼** DOWN button to select **+ add**, and press the **OK** button to confirm.
- Camera ***1 / 2 / 3 / 4** will pop up. Press the **▲** UP button or **▼** DOWN button to select the desired Camera, and press the **OK** button to start searching for a camera unit.


Note: If a camera is currently paired with the Parent Unit, its camera location (with a * against it) cannot be selected for a new registration.

- Press and hold the **PAIR** button on the underside of the Baby Unit until the Parent Unit finds the camera, beeps and **PAIR OK** appears on the screen. The video from the camera will then appear.

NOTE

A camera can only be registered to one Parent Unit at any one time.

4.6.2 View a camera

- Press the **≡** button and the menu bar will pop up.
- Press the **◀** LEFT button or **▶** RIGHT button until  is highlighted, and the **x del/ + add/ view/ scan** menu will pop up.
- Press the **▲** UP button or **▼** DOWN button to select **view**, and press the **OK** button to confirm.
- Camera ***1 / 2 / 3 / 4** will pop up. Press the **▲** UP button or **▼** DOWN button to select the desired Camera, and press the **OK** button to view the picture from that camera.

Note:

Only camera locations with a * can be selected.

TIP

You can also press the **O** button repeatedly to select the available camera options from ***1 / 2 / 3 / 4**, **↻** scan.

4.6.3 Delete a camera

1. Press the **≡** button and the menu bar will pop up.
2. Press the **◀** LEFT button or **▶** RIGHT button until **📷** is highlighted, and the **X** del/ **+** add/ **👁** view/ **↻** scan menu will pop up.
3. Press the **▲** UP button or **▼** DOWN button to select **X** del, and press the **OK** button to confirm.
4. Camera ***1 / 2 / 3 / 4** will pop up, press the **▲** UP button or **▼** DOWN button to select the desired Camera, and press the **OK** button.
5. Press the **▲** UP button or **▼** DOWN button to select **X**, then press the **OK** button to delete that registration.

NOTE

You are not allowed to delete the camera if there is only one registered camera in the system.

4.6.4 Scan camera



This function is only available when you have more than 1 Baby Unit (Camera).

1. Press the **≡** button and the menu bar will pop up.
2. Press the **◀** LEFT button or **▶** RIGHT button until **📷** is highlighted, and the **X** del/ **+** add/ **👁** view/ **↻** scan menu will pop up.
3. Press the **▲** UP button or **▼** DOWN button to select **↻** scan, and press the **OK** button to confirm.
4. The screen will then display images from different registered cameras in a loop of Camera ***1 / 2 / 3 / 4**, changing about every 12 seconds.



TIP

You can also press the **OK** button repeatedly to select the available camera options from ***1 / 2 / 3 / 4**, **↻** scan.

4.7 Temperature

1. Press the  button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until  is highlighted.
3. Press **OK**, then ▲UP / ▼DOWN to select °C or °F.

4.8 Power Saving mode





1. Press the  button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until  is highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select auto video off after 5 mins, 30 mins or 60 mins (if operating on batteries only)..

NOTE

The audio will remain and you can press any key to switch the video back on.

4.9 View multiple cameras on screen

This function is only available when you have more than 1 Baby Unit (Camera). When the Split Screen function is On, you can view multiple cameras on the screen.

1. Press the  button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until  is highlighted.
3. Press ▲ UP button or ▼ DOWN button to select Split Screen On  / Off .
4. When the Split Screen function is On, you can press the ◀ LEFT button/ ▶ RIGHT button/ ▲ UP button/ ▼ DOWN button to switch between cameras to hear the audio from the selected camera.

5. Viewing the baby through your device

5.1 Minimum System Requirements

Android™ System

- Version 7.0 or above

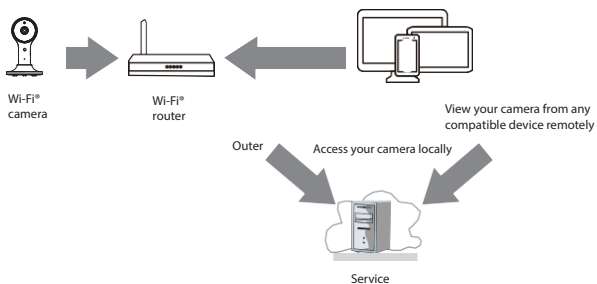
iPhone®/iPad® iOS

- Version 11.0 or above

High Speed (Wi-Fi®) Internet

- At least 0.6 Mbps upload bandwidth per camera (you can test your internet speed on this site: <http://www.speedtest.net>).

5.2 Connect your device



When a user tries to access the Wi-Fi® camera (baby unit), our server authenticates the user's identity and permits access to the Wi-Fi® camera (baby unit).

Note

You can only set up through a compatible smartphone or tablet but not through a PC.

5.3 Set up the camera

Connect the Wi-Fi® camera (baby unit) to the power adaptor, then plug into the wall socket. The camera must be within range of the Wi-Fi® router with which you want to connect. Make sure the password of the router is available for entering during the in-app setup process.

The following table shows the meanings of different LED connection status.

State	LED indication
Pair / Setup	Flashes blue and red
Connected	Solid blue
Video streaming	Flashes blue

5.3.1 Set up user account and camera on your devices

You will need:

- Wi-Fi® camera (baby unit)
- Power adaptor for the camera
- Device with Android™ system version 7.0 and above, or
- iPhone®/iPad® with iOS version 10.0 and above

5.3.2 Connect the Camera

1. Switch off the parent unit before connecting the camera (baby unit) to Wi-Fi®.
2. Connect the power adaptor to the power outlet and insert the plug into the power socket on the back of the camera (baby unit). The camera turns on.

5.3.3 Download the App

1. Scan the QR code with your smart device and download the **Motorola Nursery App** from App Store for iOS devices or from Google Play™ Store for Android™ devices.



2. Install the App on your device.

5.3.4 Sign up or log in to the App

1. Ensure that your smart device is connected to your Wi-Fi® router.
2. Follow the on-screen instructions to run and sign up or log in to the APP.

5.3.5 Add a camera to your account

1. Log in to the APP.
2. Tap **Devices**, and then tap **+** on the device screen to add a new camera.
3. Tap (your baby monitor model's name) to add the new camera.
4. Select and enter the password of your Wi-Fi® network and then tap **Next**.
5. Power on the camera.
6. Press and hold **PAIR** at the bottom of the camera. The LED flashes blue and red.
7. Tap **Continue** on your device when you hear the voice prompt '**Ready for pairing**'.
8. Tap **Generate QR code** on your device and hold the QR code 15 cm to 30 cm in front of the camera to get scanned till you will hear a confirmation message '**Pairing success**' from your device.
9. Tap **Complete** when it is successfully connected. It may take a few minutes for the camera to connect to the Wi-Fi® network.
10. If connection fails, tap **Retry** and repeat steps 1 - 10 in this section.

5.4 Reset the camera

You will need to reset your camera if you relocate your camera from one router to another.

1. Press and hold **PAIR** for about 15 seconds. Release it when you hear the voice prompt '**Reset camera**'. The camera is reset successfully.
2. Follow the section 4.3.5 to add the camera again.

6. Help

No display

- Try recharging the battery pack.
- Reset the parent and baby (camera) units. Unplug both the units' from the wall socket, then plug them back in.
- Check if the parent/baby (camera) unit is switched on.
- Press and hold the power button on the parent unit to switch it on.
- Make sure the correct camera is selected. Change the camera number if necessary.
- Make sure the display of the parent unit is turned on.
- When operating using batteries only, the display will go blank after 5 minutes, 15 minutes or 30 minutes to save power (depending on video settings). The parent unit is still active and will give you audio alerts. You can press any button to reactivate the screen.

The baby (camera) unit has lost its link with the parent unit.

- The baby (camera) unit is too far away and may be out of range. Move the it closer to the parent unit.
- Disconnect both the parent and baby (camera) units from the power outlet. Wait for about 15 seconds and reconnect them. Allow up to one minute for the parent and baby (camera) units to synchronize.
- Re-register your baby (camera) unit if necessary, see page 13.

Noise interference on your parent unit

- The baby and parent units may be too close with each other. Move them further apart.
- Make sure there is at least 3 to 6 feet between the parent and baby (camera) units to avoid audio feedback.
- The baby (camera) unit is too far away and may be out of range. Move the it closer to the parent unit.
- Make sure the parent and baby (camera) units are not placed near other electrical equipment, such as a television, computer or cordless/mobile telephone. Move the parent and baby (camera) units 5 feet away from other electrical equipment.
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, or microwave ovens, may cause interference with this product. Keep the parent and baby (camera) units at least 5 feet away from these types of products, or switch them off if they appear to be causing interference.
- If the signal is weak, try moving the parent and/or baby (camera) units to different positions in rooms.

Noise interference on your device

- To avoid background noise or echoes, ensure there is enough distance between your device and the Wi-Fi® camera (baby unit).
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, or microwave ovens, may cause interference with this product. Keep the parent and baby (camera) units at least 5 feet away from these types of products, or switch them off if they appear to be causing interference.

Lost connection

- Check your Wi-Fi® settings and reconnect your Wi-Fi® if necessary. Ensure the Wi-Fi® camera (baby unit) is switched on. Wait for a few minutes for the Wi-Fi® camera (baby unit) to connect with the Wi-Fi® system.

Forgot the password

- If you do not remember your password, tap **Forgot Password** and submit your email address. A new password will be sent to your e-mail address immediately.

7. General information

Cleaning and care

Important

Always switch off and disconnect the power adaptor before cleaning your video baby monitor.

- Clean your video baby monitor with a slightly damp cloth or with an anti-static cloth. Never use cleaning agents or abrasive solvents.
- Do not clean any part of the video baby monitor with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.
- Keep your video baby monitor away from hot, humid areas or strong sunlight, and do not let it get wet.
- Every effort has been made to ensure high standards of reliability of your Digital Audio Baby Monitor. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.

Disposal of the Device (environment)

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user guide and/or box indicates this. Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment. Please contact your local authorities in case you need more information on the collection points in your area. Dispose of the battery pack in an environmentally-friendly manner according to your local regulations.



Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R.China. ("MZGW")

What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	Two (2) years from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at:
motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

FCC and IC regulations

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Warning

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radiation Exposure Statement:

The baby unit complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with minimum distance 20cm between the radiator& your body.

The parent unit has been tested and comply with FCC and ISED SAR limits.

Déclaration d'exposition aux radiations:

L'unité bébé est conforme aux limites d'exposition aux rayonnements FCC / ISED établies pour un environnement non contrôlé. L'unité bébé doit être installée et utilisée avec une distance minimale de 20 cm entre le radiateur et votre corps.

L'unité parent a été testée et est conforme aux limites SAR FCC et ISED.

8. Technical Specifications

RF frequency bands	2400 MHz to 2483.5 MHz
Parent unit display	5.0" diagonal TFT LCD
Operating range	0 °C - 45 °C or 32 °F - 113 °F
Baby unit Image sensor	Color CMOS 2M Pixels
Power adaptor for the baby unit	Input: 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA
Power adaptor for the parent unit	Input: 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA
Parent unit battery information	Lenovo Corporation (BL253) 3.8V, 2000mAh Lithium-Ion Polymer, rechargeable battery pack
Battery life	5 hours (maximum)

WARNING

Use only with provided power adaptor:

Dongguan Becky Electronics Tech Co., Ltd. (BQ05A-0501000-U)

Input 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA

or

Shenzhen YWK Electronic Co., Ltd.

(YWK-AD050100-U)

Input: 100-240V AC, 50/60Hz, 300mA; Out-put: 5.0V DC, 1000mA

WARNING

Do not attempt to replace the battery, but contact customer Service if it needs replacing.

Note

Specifications are subject to change without prior notice.

EU Declaration of Conformity (DoC)

Hereby, Meizhou Guo Wei Electronics Co. LTD declares that the product is in compliance with RE Directive 2014/53/EU. The full text of the EU declaration of conformity is available on the website: motorolanursery.com

Manufactured, distributed or sold by Meizhou Guo Wei Electronics Co. LTD., official licensee for this product. MOTOROLA and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC. and are used under license. All other trademarks are the property of their respective owners. © 2023 Motorola Mobility LLC. All rights reserved.

Version 5 (EN-EU&US)

