



VM45 CONNECT

5.0" Wi-Fi® Video Baby Monitor with
Stargrip Crib Mount



Model: VM45 CONNECT
VM45-2 CONNECT
VM45-3 CONNECT
VM45-4 CONNECT

User Guide

Safety instructions



WARNING

Strangulation Hazard. Children have STRANGLED in cords. Keep adapter cords out of the reach of children (more than 1 metre away). Never use extension cords with AC adapters. Only use the AC adapters provided.



Baby monitor setup and use:

- Choose a location for the baby unit that will provide the best view of your baby in their crib.
- Place the baby unit on a flat surface, such as a dresser, desk, shelf or wall mount the unit securely with the wall mount bracket provided in the pack.
- NEVER place the baby unit or cords in the crib or within reach of the baby (the unit and cords should be more than 3 feet away).

WARNING

This Smart Video Baby Monitor is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User Guide, safe to use. Therefore, always read the instructions in this User Guide carefully before using the device.

- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Do not allow children to play with it.
- This baby monitor is not a substitute for responsible adult supervision.
- Keep this User Guide for future reference.
- Do not place the baby (camera) unit or cords in the crib or within reach of the baby (the unit and cords should be more than 3 feet away).
- Keep the cords out of reach of children.
- Do not cover the baby monitor with a towel, blanket, or other item that will stop air circulation.
- Never use extension cords with power adapters. Only use the power adapters provided.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- Do not use the baby monitor near water or allow water or other foreign substances to enter the power port or adapter.
- Do not place the Baby Monitor near a heat source.
- Only use the chargers and power adapters provided. Do not use other chargers or power adapters as this may damage the device and battery packs.
- Do not touch the plug contacts with sharp or metal objects.
- The unit should be set up and used so that parts of the user's body other than the hands are maintained at a distance of approximately 8 inches (20 cm) or more.

CAUTION

There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Welcome...

to your new Smart Video Baby Monitor!

Thank you for purchasing your new Smart Nursery product. Now you can see and hear your baby sleeping in another room or you can monitor your older children in their playroom.

Important

To use your baby and parent units together, you must be able to establish a radio link between them, and the range will be affected by environmental conditions.

Any large metal object, like a refrigerator, a mirror, a filing cabinet, a metallic door or reinforced concrete between the baby and parent units may block the radio signal.

The signal strength may also be reduced by other solid structures, like walls, or by radio or electrical equipment, such as TVs, computers, cordless or mobile phones, fluorescent lights or dimmer switches.

Other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, microwave ovens or other baby monitors, may cause interference with this product, so keep the baby monitor at least 5 ft (1.5 m) away from these types of products, or switch them off if they appear to be causing interference.

If the signal is weak, try moving the parent and/or the baby unit(s) to different positions in rooms.

Need help?

If you have any problems setting up or using your **VM45 CONNECT, VM45-2 CONNECT, VM45-3 CONNECT** or **VM45-4 CONNECT**, please visit us at motorolanursery.com/support or check the Help & Support section on the app.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

This User Guide provides you with all the information you need to get the most from your Smart Video Baby Monitor.

Read the instructions carefully, and be aware that this Smart Video Baby Monitor is only intended as an aid. It is not a substitute for responsible and proper adult supervision.

Before you use the Smart Video Baby Monitor, set up the parent and baby units. Follow the simple instructions in ‘Getting started’, on the next few pages.

Important

Only use the power adapters supplied.

Got everything?



Baby unit



Parent unit



Stargrip crib
mount



DC round socket adapter x 2



Quick Start Guide

If you have purchased a multi camera pack, you will also have the following additional items:

- Baby (camera) unit(s)
- Extra DC round socket adapter(s)

For Wi-Fi® internet viewing, you will need a suitable Android or iPhone device and Wi-Fi® internet connection of at least 0.6 Mbps upload bandwidth per baby (camera) unit.

1.	Getting started	7
2.	Getting to know your baby monitor	9
3.	Before use.....	12
3.1	Intended use	12
3.2	Setup location	12
3.3	Operating range	12
3.4	Check the microphone and speaker.....	12
4.	Using the video baby monitor	13
4.1	Parent unit main menu.....	13
4.2	Parent unit status icons	13
4.3	Adjust the speaker volume.....	14
4.4	Adjust the brightness on the parent unit	14
4.5	Enable audio media playback.....	14
4.5.1	Lullabies/soothe sounds playback.....	14
4.5.2	English audio book playback	14
4.5.3	Pre-recorded personal content playback.....	14
4.5.4	Adjust the volume level of audio playback.....	14
4.6	Set the alarm.....	15
4.7	Power saving mode.....	15
4.8	Zoom the screen	15
4.9	Set the temperature unit.....	15
4.10	Talk back.....	15
4.11	Use the camera	16
4.11.1	Pair or add a camera with the parent unit	16
4.11.2	View a camera	16
4.11.3	Remove a camera	16
4.11.4	Use the patrol mode	16
4.12	View multiple cameras on screen	16
4.13	Messages and alerts	17
4.14	Default settings	17
5.	Viewing the baby through your device.....	18
5.1	Minimum System Requirements.....	18
5.2	Connect to Wi-Fi® and use the Nursery App	18
5.3	Set up the camera.....	18
5.3.1	Set up user account and camera on your devices.....	18
5.3.2	Connect the Camera.....	19
5.3.3	Download the App	19
5.3.4	Sign up or log in to the App	19
5.3.5	Add a camera to your account.....	19
5.4	Reset the camera	19
6	Help	20
7.	Technical Specifications	22
8.	General information	23

1. Getting started

Location

Important

Do not place your **VM45 CONNECT**, **VM45-2 CONNECT**, **VM45-3 CONNECT** or **VM45-4 CONNECT** in the bathroom or other humid areas.

Place your units within reach of the AC power outlet and wall socket. The socket-outlet should be installed near the equipment and should be easily accessible.

Setting up

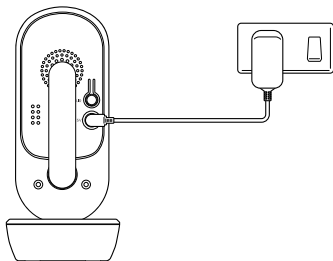
Important

The baby (camera) unit must be plugged into the wall socket at all times. Use only the AC power adapter supplied with the product.

Connecting and charging

Baby unit

You will need to carry out this process for the single or multi baby (camera) units.



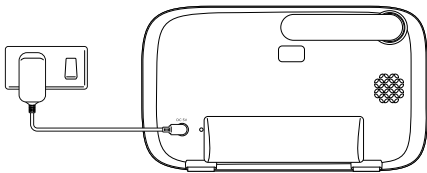
1. Plug the DC round socket adapter into the DC jack on the rear of the baby (camera) unit and plug the other end of the AC adapter into the AC power outlet.
2. Switch on the AC power (if your AC power outlet has a switch). The baby (camera) unit will turn on and its power indicator will light up blue and start flashing red after 30 seconds if the parent unit has not been powered on.

Parent unit

A rechargeable battery is already pre-installed inside the parent unit. When fully charged, you can move the parent unit without losing the connection or picture from the baby (camera) unit. When charging the battery for the first time, allow it to charge continuously for at least 16 hours. Subsequent charging typically takes about 8 to 10 hours per day. A fully charged battery should provide up to 15 hours of usage time.

Important

Warning! Use only the approved rechargeable Lithium battery (2450mAh) supplied with your **VM45 CONNECT**.



1. Plug the DC round socket adapter into the power jack on the side of the parent unit and plug the other end into the wall socket.
2. Switch on the AC power (if your AC power outlet has a switch).
3. When the parent unit is fully charged,  will appear steadily on the screen display.

Battery low warning

If  on the screen flashes and an alert tone is heard, it means the battery level is low and needs recharging.

When charging,  will scroll on the display.

Battery performance

In ideal conditions, fully charged batteries should provide up to 9 hours of usage time when the screen is on and up to 15 hours usage time when the screen is off.

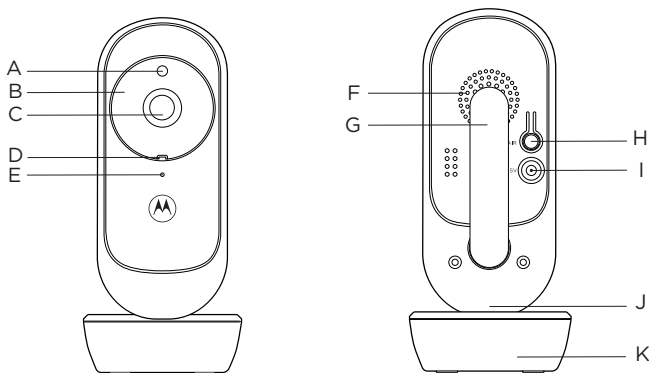
The charge capacity of the rechargeable battery will reduce with time as it wears out, giving the parent unit less usage / standby time. Eventually it will need to be replaced.

Batteries and the parent unit may become warm during charging. This is normal.

Your VM45 CONNECT is now ready for use.

2. Getting to know your baby monitor

Overview of your baby unit (camera)



A Light sensor

It detects a low level of ambient light to activate night vision mode.

B Infrared LEDs

There are 8 infrared LEDs around the camera which capture clear images in the dark. They turn on automatically when the light sensor detects a low level of ambient light.

C Camera

D Power / Linking LED indicator

It lights up in blue when the parent unit is powered on and linked to the baby (camera) unit.

It flashes red when the camera unit is not connected to either the parent unit or Wi-Fi routers.

It turns off automatically during night mode.

E Microphone

It picks up sound from the baby.

Note: Make sure you remove any cover or protective tape from it.

F Speaker

G Antenna

H Pair button

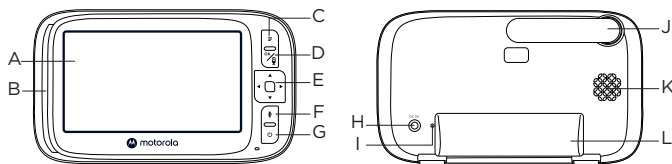
Press and hold to pair with the parent unit or the Motorola Nursery app.

I Power jack

J Temperature sensor

K Desk stand

Overview of your parent unit



A LCD display

B Indicators (Battery, Power, Sound Level or Pairing)

Battery and power: it lights up green when powered on; it lights up red when battery low, purple when battery charging and blue when fully charged.

Sound level (green, orange, red, red): the louder the detected sound, the more LEDs will light up.

Pairing: It flashes green rapidly when in pairing mode.

C Main menu

Press to enter/exit the main menu.

D OK/Menu

When in a menu, press to select an item or save a setting.

When in view mode, press to show navigation arrows.

E Direction control key panel

- ▲ When in a menu, press to scroll up.
Press to increase the speaker volume.
- ▼ When in a menu, press to scroll down.
Press to decrease the speaker volume.
- ◀ When in a menu, press to scroll left.
Press to decrease the brightness in camera viewing mode.
- ▶ When in a menu, press to scroll right.
Press to increase the brightness in camera viewing mode.

F Talk back

Press and hold to talk to the baby unit.

G Power on/off

Press to turn the display on or off. Press and hold to turn the parent unit on or off.

H Power jack

I Reset hole

Use a small pin to insert into it to perform a system reset and recover the parent unit from a lock-up state.

J Antenna

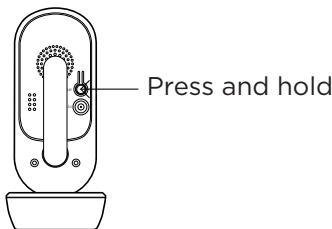
K Speaker

L Support stand

Registering the baby (camera) unit to the parent unit (Pairing)

The video baby monitor is pre-registered to your parent unit. You do not need to register it again unless the baby (camera) unit loses connection with the parent unit. To re-register your baby (camera) unit, see the following steps.

1. Press and the menu bar will pop up.
2. Scroll or to select to add a camera. Then 1 / 2 / 3 / 4 will pop up.
3. Scroll or to select a desired camera, then press **OK**/. The parent unit will start searching for the baby (camera) unit and display **press PAIR on cam**.
4. Press and hold the pair button on the rear of the baby (camera) unit until you hear '**Ready for pairing**'. When pairing is successful, '**PAIR OK**' appears on the screen, then video from the baby (camera) unit will be displayed.

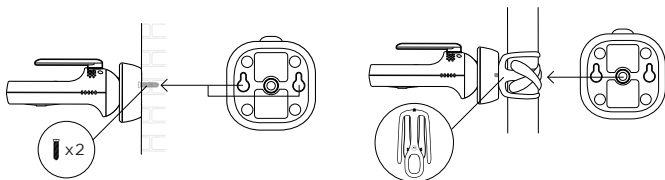


Note

- A baby (camera) unit can be paired only to one parent unit each time. If a baby (camera) unit is currently paired with the parent unit, 1 / 2 / 3 / 4 cannot be selected for a new registration.
- If a baby unit was previously registered, registering this baby (camera) unit again will erase the previous registration.

Mount the baby (camera) unit

The baby (camera) unit supports both wall mounting and flexible stargrip mounting. At the bottom of the baby unit, there are slots for wall mounting and a screw nut for the flexible stargrip. The mounting screws are not included.



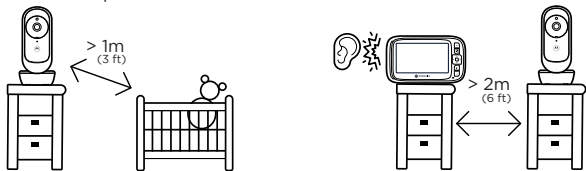
3. Before use

3.1 Intended use

Be aware that this Smart Digital Video Baby Monitor is only intended as an aid. It is not a substitute for responsible and proper adult supervision.

3.2 Setup location

- Do not place the baby (camera) unit or cords in the crib or within reach of the baby. The unit and cords should be more than 1 meter (3 feet) away from the baby.
- Make sure there is at least 2 meters (6 feet) between the parent and baby (camera) units to avoid audio feedback. If you experience noise interference, move the baby (camera) and parent units further apart.
- Make sure the parent and baby (camera) units are placed at least 1.5 meters (5 feet) away from other electrical equipment.
- If the baby (camera) unit loses connection with the parent unit, a lost link screen will be shown on the parent unit. Move the baby (camera) unit closer to the parent unit to restore the connection.

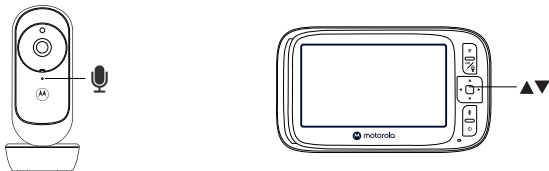


3.3 Operating range

The video baby monitor has a range of up to 300 metres (1000 feet) outdoors when there is a clear line of sight between the baby (camera) and parent units. Any obstruction between the units will reduce the range significantly.

3.4 Check the microphone and speaker

- Speak into the microphone on the baby (camera) unit. You should be able to hear the sound from the parent's unit.
- Adjust the speaker volume of the parent unit to the desired level when necessary.



4. Using the video baby monitor

4.1 Parent unit main menu



Media playlist: lullaby, audiobook, personal recording and volume settings.



Alarm: 6/4/2 hours and off.



Screen on time out: 60/30/5 minutes and off.



Zoom level x1 and x2.



Temperature unit: °C and °F.



Add a camera.



Delete a camera.



View cameras: single camera (1/2/3/4), cycle mode and split screen mode.

4.2 Parent unit status icons



Zoom in/out.



Indicates the current signal strength level (4 levels).



Indicates the night vision mode is on.



The speaker is muted.



The speaker is on.



Indicates the current battery levels (4 levels).



Lullaby is playing.



Audiobook is playing.



Personal record is playing.



Talkback mode is on.



The alarm is set.



View the selected camera.



Cycle camera views.



A camera is being viewed.

4.3 Adjust the speaker volume

Press ▲ or ▼ on the parent unit when it is in camera viewing mode. There are 8 levels to choose from.

4.4 Adjust the brightness on the parent unit

Press ◀ or ▶ on the parent unit when it is in camera viewing mode. There are 8 levels to choose from.

4.5 Enable audio media playback

You can play back pre-recorded personal or preloaded audio content (lullabies, soothing sounds and English audio books) on the baby (camera) unit to soothe the baby. There are 10 preloaded lullabies/soothing sounds and 10 audio books in the baby (camera) unit.

4.5.1 Lullabies/soothe sounds playback

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll ▲ or ▼ to select  then press **OK**/. The names of lullabies or soothe sounds will be displayed on the screen.
3. Scroll ▲ or ▼ to select a desired lullaby or soothe sound, or to stop playing. Then press **OK**/ to start/stop playback.

4.5.2 English audio book playback

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll ▲ or ▼ to select  then press **OK**/. The names of the audio books will be displayed on the screen.
3. Scroll ▲ or ▼ to select a desired audio book or stop playing. Then press **OK**/ to start/stop playback.

4.5.3 Pre-recorded personal content playback

You can play back your personal content after recording the audio through the Motorola Nursery App.

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll ▲ or ▼ to select  then press **OK**/. The names of your recordings will be displayed on the screen.
3. Scroll ▲ or ▼ to select a desired recording or stop playing. Then press **OK**/ to start/stop playback.

4.5.4 Adjust the volume level of audio playback

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll ▲ or ▼ to select  then press **OK**/. The volume status bar pops up.
3. Scroll ▲ or ▼ to select the volume level. There are 3 levels to choose from.

4.6 Set the alarm

You can set alarms on the parent unit to remind you or caregivers of the time to feed the baby, change the baby's diaper or put the baby to bed.

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll  or  to select .
3. Scroll  or  to select an alarm: **2H**, **4H** or **6H** (**H** = hours), or press  to deselect all alarms. Then  will appear or disappear on the status bar.
4. When the set time is reached, the alarm will beep for about 1 minute. Press any key to stop the alarm.

4.7 Power saving mode

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll  or  to select .
3. Scroll  or  to select a screen off time: **5'**, **30'** or **60'** (' = minutes), or press  to deselect all alarms.
4. When operating on battery power only, the screen will turn off after the preset power saving time limit is reached.

Note

You can still hear the audio when the screen is off. Press any key to wake it up. In addition, the screen will turn on automatically when a sound is detected from the camera unit.

4.8 Zoom the screen

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll  or  to select .
3. Scroll  or  to select **X1** or **X2** zoom.

4.9 Set the temperature unit

The baby (camera) unit has a temperature sensor that can detect the baby room temperature.

1. Press  on the parent unit.  pops up on the menu bar.
2. Scroll  or  to select .
3. Scroll  or  to select a temperature format: **°C** or **°F**.

4.10 Talk back

You can use the Talk Back feature to comfort and reassure your baby. While Talk Back is active, you will not be able to hear your baby.

Press and hold  on the parent unit to talk to your baby through the parent unit's microphone.

4.11 Use the camera

4.11.1 Pair or add a camera with the parent unit

See 'Registering the baby (camera) unit to the parent unit (Pairing)' in Section 2.

4.11.2 View a camera

You can access the cameras through the menu bar by following the steps below.

1. Press  and the menu bar will pop up.
2. Scroll  or  to select . Then  /  /  /  will pop up.
3. Scroll  or  to select a desired camera. Then press **OK**/ to view the picture from that camera.

Note

You can only view the camera already registered in the parent unit.

4.11.3 Remove a camera

1. Press  and the menu bar will pop up.
2. Scroll  or  to select . Then  /  /  /  will pop up.
3. Scroll  or  to select a desired camera to remove it from registration, then press **OK**/.
4. Press  to select . Then press **OK**/ to confirm.

Note

You cannot remove the camera if it is the only registered camera in the parent unit.

4.11.4 Use the patrol mode

This function is available if you have more than one baby (camera) unit.

1. Press  and the menu bar will pop up.
2. Scroll  or  to select .
3. Scroll  or  to select , press **OK**/ to confirm. The screen will start displaying images from different registered cameras.

4.12 View multiple cameras on screen

If you have more than one baby (camera) unit, you can turn on the split screen function.

1. Press  and the menu bar will pop up.
2. Scroll  or  to select .
3. Scroll  or  to select , press **OK**/ to confirm. Images from different registered cameras will be displayed on the screen at the same time.

4.13 Messages and alerts

This feature helps you stay informed about your baby monitor's status. Make sure you check the messages and alerts to see if there's anything that requires your attention, so as to ensure your baby monitor is working properly.

1. Press  and the menu bar will pop up.
2. Scroll  or  to select , press **OK**/ to view the notifications.

4.14 Default settings

Audio playback volume level	2
Brightness	4
Temperature unit	°F for North America and °C for Europe
Lullaby	Off
Power saving	5 mins
Audio book	Off
Parent unit speaker volume	4
Alarm	Off
Zoom	1X

5. Viewing the baby through your device

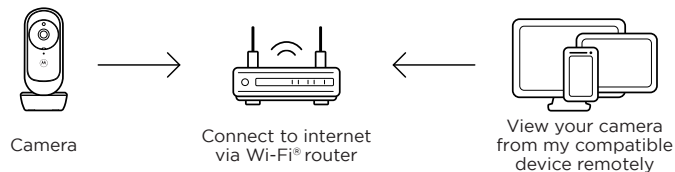
5.1 Minimum System Requirements

Android™ System: Version 7.0 or above

iPhone® iOS: Version 11.0 or above

High Speed (Wi-Fi®) Internet: At least 0.6 Mbps upload bandwidth per camera (you can test your internet speed on this site: <http://www.speedtest.net>).

5.2 Connect to Wi-Fi® and use the Nursery App



When a user tries to access the Wi-Fi® camera (baby unit), our server authenticates the user's identity and permits access to the Wi-Fi® camera (baby unit).

Note

You can only set up through a compatible smartphone but not through a PC.

5.3 Set up the camera

Connect the Wi-Fi® camera (baby unit) to the power adapter, then plug into the wall socket. The camera must be within range of the Wi-Fi® router with which you want to connect. Make sure the password of the router is available for entering during the in-app setup process.

The following table shows the meanings of different LED connection status.

State	LED indication
Pairing mode	Lights up blue and start flashing red
Connected	Solid blue
Video streaming	Solid blue

5.3.1 Set up user account and camera on your devices

You will need:

- Wi-Fi® camera (baby unit)
- Power adapter for the camera
- Device with Android™ system version 7.0 or above, or iPhone® with iOS version 11.0 or above
- Wi-Fi® router works at 2.4 GHz

5.3.2 Connect the Camera

1. Switch off the parent unit before connecting the camera (baby unit) to Wi-Fi®.
2. Connect the power adapter to the power outlet and insert the plug into the power socket on the back of the camera (baby unit). The camera turns on.

5.3.3 Download the App

1. Scan the QR code with your smart device and download the **Motorola Nursery App** from App Store for iOS devices or from Google Play™ Store for Android™ devices.



2. Install the App on your device.

5.3.4 Sign up or log in to the App

1. Ensure that your smart device is connected to your Wi-Fi® router.
2. Follow the on-screen instructions to run and sign up or log in to the APP.

5.3.5 Add a camera to your account

1. Log in to the App.
2. Tap **Devices**, and then tap **+** on the device screen to add a new camera.
3. Tap (your baby monitor model's name) to add the new camera.
4. Follow the on-screen instructions to add the new camera.

5.4 Reset the camera

You will need to reset your camera if you relocate your camera from one router to another.

1. Press and hold the pair button on the camera for about 15 seconds. You will first hear the voice prompt '**Ready for pairing**'. Do not release it until you hear a beep. Within 3 seconds after the beep, short press it twice and you will hear the voice prompt '**Reset Camera**'. The camera has now been reset successfully. Then you can release the button. Wait for one minute to make sure the reset is fully complete.
2. Follow the section 5.3.5 to add the camera again.

6 Help

No display

- Try recharging the battery pack.
- Reset the parent and baby (camera) units. Unplug both units from the wall socket, then plug them back in.
- Check if the parent/baby (camera) unit is powered on.
- When operating on battery power only, the parent unit display will turn off after the preset power saving time limit is reached.

The baby (camera) unit has lost its link with the parent unit.

- The baby (camera) unit is too far away and may be out of range. Move the it closer to the parent unit.
- Flip out the antenna on the parent unit.
- Check if the distance between the baby (camera) and the parent units are almost out of range. This can be realized by checking the antenna icon  on the parent unit. We suggest at least one bar be displayed.
- Try placing the parent unit or the baby (camera) unit at different location as they may be in the wireless dead zone where they have difficulty linking together.
- Disconnect both the parent and baby (camera) units from the power outlet. Wait for about 15 seconds and reconnect them. Allow up to one minute for the parent and baby (camera) units to synchronize.

Noise interference on your parent unit

- Make sure there is at least (2 meters) 6 feet between the parent and baby (camera) units to avoid audio feedback.
- The baby (camera) unit is too far away and may be out of range. Move it closer to the parent unit.
- Make sure the parent and baby (camera) units are not placed near other electrical equipment, such as a television, computer or cordless/mobile telephone. Move the parent and baby (camera) units 1.5 meters (5 feet) away from other electrical equipment.
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, or microwave ovens, may cause interference with this product.
- If the signal is weak, try moving the parent and/or baby (camera) units to different positions in rooms.

Noise interference on your device

- To avoid background noise or echoes, ensure there is enough distance between your device and the baby (camera) unit .
- Use of other 2.4 GHz products, such as Bluetooth™ systems or microwave ovens, may cause interference with this product. Keep the parent and baby (camera) units at least 1.5 meters (5 feet) away from these types of products, or switch them off if they appear to be causing interference.

Lost connection to your smart device

- Check your Wi-Fi® settings and reconnect your Wi-Fi® if necessary. Ensure the baby (camera) unit is switched on. Wait for a few minutes for the baby (camera) unit to connect with the Wi-Fi® system.

System reset

- When problems cannot be fixed based on the above guides, you can try to do a system reset. Note that after system reset, you will need to do the pairing to the app again.
- System reset for the parent unit: right under the power jack on the parent unit, there is a small hole. Use a small pin to insert and press into it. The parent unit will go through a system reset.
- Press and hold the pair button on the camera for about 15 seconds. You will first hear the voice prompt '**Ready for pairing**'. Do not release it until you hear a beep. Within 3 seconds after the beep, short press it twice and you will hear the voice prompt '**Reset Camera**'. The camera has now been reset successfully.

Two phones view the same camera

- Please use the same email address to log in to the app on another phone. Then both phones can view the video at the same time.

New Wi-Fi router

- You will need to pair your camera with your new Wi-Fi router.

IMPORTANT: The following procedure will delete any video recordings from motion detection. If you want to keep these photos/videos, please save them to your phone before proceeding.

- Before pairing, please do the following:
 1. Delete the camera from the app: Tab the video screen, then tab the camera settings icon (which looks like a sun). Scroll down to the bottom of the screen and tab **Delete**.
 2. Reset the camera unit: Press and hold the pair button on the camera for about 15 seconds. You will first hear the voice prompt '**Ready for pairing**'. Do not release it until you hear a beep. Within 3 seconds after the beep, short press it twice and you will hear the voice prompt '**Reset Camera**'. The camera has now been reset successfully. Then you can release the button. Wait for one minute to make sure the reset is fully complete. After this, you can start pairing the camera with your new Wi-Fi router.

For more support, you can reach us at: motorolanursery.com/support or check the Help & Support section on the app.

7. Technical Specifications

RF frequency bands	2400MHz to 2483.5MHz
RF transmission power	< 20dBm (only for CE)
Power adapter for the parent and baby (camera) units	Input: 100-240V AC, 50/60Hz, 200mA Output: 5.0V DC, 1000mA
Parent unit battery information	EVE Energy Co., Ltd. A0774, 3.6V, 2450mAh Lithium-Ion rechargeable battery, 18650 cell

WARNING

- Use only with provided power adapters as tabulated in the above.
- Do not attempt to replace the battery, but contact customer service if it needs replacing.

Note

Specifications are subject to change without prior notice.

Power off and power on the camera

- Camera power off: short press the pair button 5 times, a beep will be heard to confirm power off.
- Camera power on: short press the pair button when camera power is off.

Port 77 of TCP protocol

It works as a tunnel for LAN client directly connect to. Its main role is for the live feed service: listen for LAN client to connect then serve encrypted video live feed.

8. General information

Cleaning and care

Important

Always switch off and disconnect the power adapter before cleaning your video baby monitor.

- Clean your video baby monitor with a slightly damp cloth or with an anti-static cloth. Never use cleaning agents or abrasive solvents.
- Do not clean any part of the video baby monitor with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.
- Keep your video baby monitor away from hot, humid areas or strong sunlight, and do not let it get wet.
- Every effort has been made to ensure high standards of reliability of your Video Baby Monitor. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.

Disposal of the Device (environment)

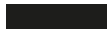
Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.



Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.



Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economic development area, Meizhou, 514000, Guangdong Province, China ("MZGW").

What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	One (1) year from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at:
motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

EU Declaration of Conformity (DoC)

Hereby, MZGW declares that the radio equipment type is in compliance with RE Directive 2014/53/EU. The full text of the EU declaration of conformity is available on the website: motorolanursery.com

UK Declaration of Conformity (DoC)

Hereby, MZGW declares that this product is in compliance with the requirements for UKCA marking. The Declaration of Conformity can be obtained at motorolanursery.com

FCC and IC regulations

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Warning

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radiation Exposure Statement:

The baby unit complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with minimum distance 20cm between the radiator& your body.

The parent unit has been tested and comply with FCC and ISED SAR limits. For face up operation, please hold the device 10 mm from your face.

Déclaration d'exposition aux radiations:

L'unité bébé est conforme aux limites d'exposition aux rayonnements FCC/ ISED établies pour un environnement non contrôlé. L'unité bébé doit être installée et utilisée avec une distance minimale de 20 cm entre le radiateur et votre corps.

L'unité parent a été testée et est conforme aux limites SAR FCC et ISED. Pour un fonctionnement face vers le haut, tenez l'appareil à 10 mm de votre visage.

EU and UK Declaration of Conformity

Hereby, MZGW declares that this product is in compliance with the requirements for CE and UKCA marking. The Declaration of Conformity can be obtained at motorolanursery.com.

Manufactured by:

Meizhou Guo Wei Electronics Co., Ltd., AD1 Section, The Economic Development Area, Meizhou, 514000, Guangdong Province, China.

Imported & Distributed by:

Meizhou Guo Wei Electronics (UK) Co., Ltd., 207 Regent Street, Suite 8, Third Floor, London, W1B 3HH. UK

Meizhou Guo Wei Electronics (EU) Co., Ltd., 51 Bracken Road, Carlisle Offices, Dublin 18, D18 CV48. Ireland

Meizhou Guo Wei Electronics LLC, 16192 Coastal Highway, Lewes, Delaware, 19958, County of Sussex, USA

Contact email address: support@motorolanursery.com

Manufactured, distributed or sold by Meizhou Guo Wei Electronics Co. LTD., official licensee for this product. MOTOROLA and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC. and are used under license. All other trademarks are the property of their respective owners. © 2025 Motorola Mobility LLC. All rights reserved.

Version 3 (EU)



Séparez les éléments avant de trier



Points de collecte sur www.quefairemesdechets.fr
Privilégiez la réparation ou le don de votre appareil!

